CareerOneStop Portal

The CareerOneStop Portal, www.careeronestop.org, provides a single point of access to the content of the national electronic tools by customer and topic areas. The CareerOneStop consists of the following three sites:

AMERICA'S JOB BANK

America's Job Bank, www.ajb.org, is an electronic job resource where employers can post their jobs and search for resumes, and where job seekers can search for jobs and post their resumes, all without charge.

Highlights for the Quarter:

- AJB received 13.7 million visits during the October-December 2005 quarter and delivered 117.5 million page views to its customers during this period.

> **Visit**
> A visit begins when a visitor views their first Web page on a site and ends when the visitor leaves the site. It is a better indicator of how much traffic a site is getting than "hits."
>
> **Page View**
> A page view is what appears on the screen after a user performs an action on a site and serves as a proxy for the quantity of information services provided to customers using a site.

AMERICA'S CAREER INFONET

America's Career InfoNet, www.acinet.org, is a resource that offers a wide array of current and accurate career and labor market information, as well as twelve career planning tools.

Highlights for the Quarter:

- America's Career InfoNet received 1.7 million visits during the October-December 2005 quarter and delivered 14 million page views to its customers during this period, a 16 percent increase in page views over the previous quarter.

AMERICA'S SERVICE LOCATOR

America's Service Locator, www.servicelocator.org, is a tool that directs citizens to available workforce services and information at the Federal, state, and local levels; it is the link between the "clicks" of virtual service delivery and the "bricks" of the physical One-Stop Career Center system.

Highlights for the Quarter:

- The operating status of the One-Stop offices and other services in hurricane-impacted areas was updated and maintained on a daily basis to ensure users had the latest information on the availability of workforce services in these areas.

- The ETA Toll Free Help Line (1-877-US2-JOBS), a public information companion to the Service Locator, answered 50,364 telephone calls on hurricane-related services and workforce issues. Over half the callers needed services concerning unemployment checks and Disaster Unemployment Assistance. Customer Service Representatives reported that they sent approximately 3,000 customers to the Recovery Job Connection Web site.

- America's Service Locator received 488,000 visits during the October-December 2005 quarter and delivered 5.7 million page views to its customers during this period. The latter was a 50 percent increase in page views over the previous quarter.

- Via the communication database, over 3,000 individual emails were sent to key stakeholders in the workforce development system from October to December. These emails informed the system about various ETA initiatives and priorities.
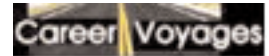
Career Voyages

Career Voyages, www.careervoyages.gov, is a site designed to provide information on high growth, in-demand occupations, along with the skills and education needed to attain those jobs. It is the result of the collaboration between the Department of Labor and the Department of Education. While Career Voyages provides value to all Americans, it especially targets four groups: Students, Parents, Career Advisors, and Career Changers.

Highlights for the Quarter:

- Significant new content was added from partnerships that were established with other Web sites in the Biotechnology, Construction, Health Care, and Retail targeted industries.

- The Skills to Build America's Future Initiative and the InDemand magazine sections of the Career Voyages site were launched.

- Career Voyages received 292,000 visits during the October-December 2005 quarter and delivered 1.6 million page views to its customers during this period.

O*NET OnLine

O*NET OnLine, http://online.onetcenter.org, provides detailed information on occupational characteristics and skill requirements, and a common occupational language to facilitate effective communication about workforce needs between the workforce investment community and its partners in education, business, and economic development.

Highlights for the Quarter:

- The occupational competency profiles in O*NET OnLine have been enhanced with the inclusion of a new section on Tools and Technology (T2) released in December for over 150 high-demand occupations. T2 information identifies the tools and technology used by workers for optimal functioning in a high technology occupation. The T2 data were also made available for application developers through the O*NET 9.0 database release.

- The O*NET Web sites received 1.5 million visits during the October-December 2005 quarter, an increase of 22 percent over the previous quarter, and delivered 7.7 million page views to its customers during the period, an increase of 25 percent over the previous quarter.

- Downloads of O*NET products provide a means of making O*NET information available. Both public and private vendors develop products using O*NET that reach millions of customers. There were 17,682 downloads of the O*NET database and O*NET Career Exploration Tool files, an increase of 11 percent over the previous quarter.
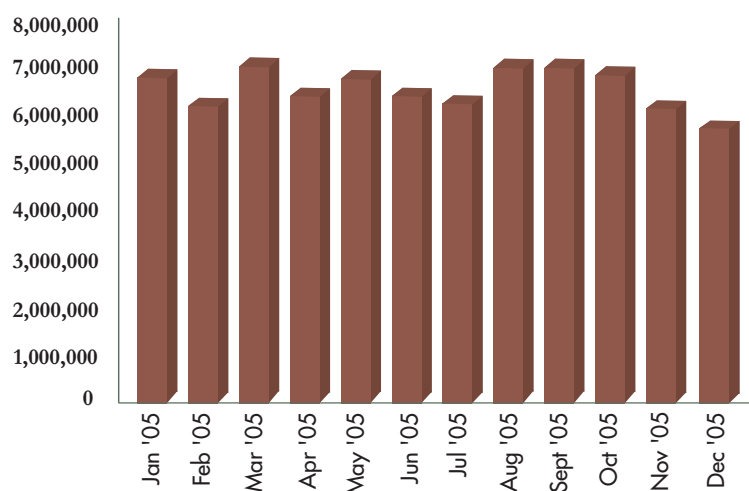
Visits to the CareerOneStop, Career Voyages and O*NET Web sites trended downward in the October-December 2005 quarter, compared to the previous quarter, but were up 6 percent from the same quarter the previous year. Visits are an indicator of how much traffic the sites are getting and how many people received information services.

Number of Visits to the CareerOneStop, CareerVoyages, and O*NET Web Sites

Page views trended down compared to the previous quarter, but were up 33 percent from the same quarter the previous year. Page views serve as a proxy for the quantity of information provided to the Web sites' visitors.

Number of Page Views to the CareerOneStop, CareerVoyages, and O*NET Web Sites